



MARK BRNOVICH
ATTORNEY GENERAL

OFFICE OF THE ARIZONA ATTORNEY GENERAL
CIVIL LITIGATION DIVISION
CONSUMER PROTECTION & ADVOCACY SECTION

CONSUMER INFORMATION &
COMPLAINTS
(602) 542-5763
(IN-STATE ONLY) (800) 352-8431

February [REDACTED], 2021

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

RE: CIC 21-[REDACTED] / LIHO [REDACTED] WE [REDACTED] RENZ

Dear Consumer:

Thank you for contacting the Arizona Attorney General's Office and bringing your matter to our attention. The Consumer Protection and Advocacy Section investigates possible violations of Arizona's consumer protection laws. We will contact the company or individual mentioned in your complaint to request a response to the issues you outlined. You will receive a copy of the response. The process can take time and we appreciate your patience.

The role of this office is to assist you by initiating communication between you and the party named in your complaint. Whether or not we can help to resolve your individual complaint, the information is maintained and assists us with monitoring the business practices of individuals and companies to determine if future legal action, on behalf of the state, is required.

This office cannot represent or provide legal advice to individuals. Although we will try to resolve your complaint, you may wish to pursue this matter on your own through the court system or by contacting an attorney for legal assistance. Please be aware that there may be statutes of limitations or other deadlines that could apply to your matter.

If you have additional questions or information regarding this matter, please notify us and refer to the complaint number above. Please mail, fax or email copies of documents related to your complaint, including correspondence, contracts, bills, etc. Thank you again for taking the time to file your complaint.

Sincerely,
Consumer Information and Complaints

PLEASE ADVISE US OF ANY CHANGE OF ADDRESS OR CONTACT INFORMATION

CPA:B